



Understanding Text to 9-1-1

If you use a wireless phone or other type of mobile device, make sure to do the following in an emergency:

- ◆ Always contact 911 by making a voice call, if you can
- ◆ Send a text message to 911 including nature of emergency, location, other key information
- ◆ If you are deaf, hard of hearing or speech disabled, use a TTY or a telecommunications relay service, if possible

QUESTIONS?

Contact the Rockland County Office of Fire and Emergency Services at (845) 364-8800 or visit rocklandcountyny.gov.

Text to 9-1-1



Text-to-911 is the ability to send a text message to reach 911 operators from a mobile phone or device. However, because voice calls to 911 provide more information to first responders, voice calls to 911 during an emergency are still the best option, whenever possible.